



Joy Import & Wholesale Inc.

434 S. Broad St. Glen Rock, NJ 07452

Tel) 1-800-472-2296 / Fax) 201-689-1155

www.joyjewelryusa.com

2010

To whom it may concern,

Thank you for giving us the opportunity to share our merchandise with you. We are a costume jewelry wholesale and import company located in NJ. *Joy Jewelry* was found in 1997 by David Park with the love for small adornments. Today, we serve over 3,000 accounts in U.S. and international markets. As one of the leaders in the industry, we can assure you that our products and our services will not disappoint you.

Joy Jewelry has fully qualified sales and customer service teams available to assist you. Should you have any concerns or questions with regard to our product in the catalog, you can reach us at (800) 472-2296 Monday through Friday from 9AM to 6PM.

Enclosed is our recent catalog and new credit application. You can fill out the new credit application and fax it to us for a faster service.

Once again, thank you for your time and interest.

We look forward to serving you.

Sincerely,

Joy Jewelry Inc.

**JOY JEWELRY INC.****434 S. BROAD ST.****GLEN ROCK, NJ 07452**

TEL. 201-689-1150 FAX. 201-689-1155

TOLL FREE. 1-800-472-2296

NEW CUSTOMER APPLICATION

Thank you for your interest in Joy Jewelry, Inc.

In order to process your request to be set up as a new customer,

We are requesting the following information.

DATE :

COMPANY INFORMATION

NAME OF COMPANY.

TEL.

FAX.

ADDRESS.

E-MAIL.

CITY.

YEAR ESTABLISHED.

STATE.

ZIP CODE.

TYPE OF BUSINESS.

☐ RETAIL☐ WHOLESALE☐ INTERNET / WEB BASED**SHIPPING ADDRESS**

NAME OF COMPANY.

ADDRESS.

CITY.

STATE.

ZIP CODE.

☐ Shipping same as billing

International Shipping : We'll ship to international destinations vis UPS only. This is a costly service and may incur customs and/or duties based on the specific country where shipping to. JOY is not responsible for these fees or any other fees applied to international shipments. JOY will provide tracking information on shipments sent via UPS only.

TERMS & POLICIES**TERMS**

All new customers are set up with COD terms. (All COD payments are due to the day of delivery.)

If you wish to have net terms, you can download a credit application off our web site at joyjewelryusa.com, and fax it to us.

We gladly accept Discover, VISA, Mastercard. (we do not accept American Express)

RETURNS

1. No merchandise may be returned without prior authorization from customer service.
2. Return must be in original carton and in new condition as determined by Joy Jewelry Inc.
3. Merchandise may be returned within 30 days of invoice with a 10% restocking fee. Merchandise received 31-60 days from invoice will incur a 25% restocking fee. NO RETURNS ACCEPTED AFTER 60DAYS.
4. Customer is responsible for shipping charges for all returns.

DAMAGED MERCHANDISE

1. Must be reported within 15 days of receipt (Carriers will not honor claims after 15days).
2. RECEIVED VIA UPS or FedEx: When merchandise is discovered damaged after opening call us immediately to report damage. DO NOT RETURN MERCHANDISE YOURSELF. Keep original carton and all packing materials.

BACK ORDERS

1. All in-stock merchandise is subject to prior sales. Availability is not guaranteed.
2. If merchandise is out of stock it will be back ordered, unless otherwise requested.
3. Separate shipping charge will be billed with each shipment.

PRICING

Price are subject to chage without notice. Please have prices quoted when placing your order.

I have read and agree to the terms and policies listed above. I also understand I am responsible for that information.

Authorized Signature :

Printed Name :

Please contact the Customer Service department at **800-472-2296** with any questions or concerns.**Thank you for your business!**